

Upgrade your CBL

to the complete package

the Social Housing Platform

Home Connections powers some of the largest CBL schemes in the UK for example **Birmingham City Council**, the multi-partner registered provider **g15 London Moves** and is delivering the London regional '**Housing Moves**' scheme.

We have a range of features on our CBL portals that allow housing applicants to gain a deeper understanding of **supply and demand**. This knowledge powers their choices and housing options decisions.

Home Connections regularly updates its **software platform** in response to regulatory and policy changes. All partners (business users) are upgraded to the latest core release; **free** of charge.



ADVANCED COMMUNICATION

- Tuned to manage communication through email and SMS
- Inform applicants instantly on approval of online application
- Applicant notification includes priority award and login details
- On-screen alerts prompt landlords to take action and engage customers
- Built-in marketing for Affordable Rents



AUTOMATION

- Configurable workflows and task management
- Auto alerts and triggers
- Automation of the renewals process
- All bids (Web, IVR, SMS, DigiTV, Autobid) registered in real-time and available 24/7)
- 'e-Nomination' enabled software
- Document Management



AUTOBID

- Highly sophisticated and precise. Ideal for process improvement and cost savings
- Bulk scheduled autobid routines* can be applied to:
 - ✓ Homeless in Temporary Accommodation
 - ✓ High priority non-bidders
 - ✓ Urgent cases

* in line with policies and lead times

Get in touch with **Joe McLoughlin** today on **020 7281 8188** to book a **free** consultation and demonstration

www.home-connections.co.uk

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